

Notice of Instruction

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Notice of Instruction Number: #081808 – HCE MW Dual Enrollment - kp

TO: All Lead Agencies

FROM: Katie Parkinson

DATE: August 18, 2008

SUBJECT: Home Care for the Elderly (HCE)/Medicaid Waiver (MW) Dual Enrollment

cc: WCFAAA Program, Intake and Screening, Information and Referral and Fiscal Staff

The purpose of this notice is to provide clarification and further instruction regarding the Notice of Instruction (NOI) **# 061208-HCE-Prog-gs**.

- The Notice of Instruction referenced above notified all providers that effective June 12, 2008, consumers can no longer be enrolled in both ADA Waiver and HCE Program.
- In our planning and service area, there are approximately 213 consumers currently enrolled in both the HCE and ADA Waiver. These dually enrolled consumers have the following options:
 1. The consumer can terminate from HCE and elect the CDC+ option in the ADA Waiver, or
 2. The consumer can terminate from HCE and can elect to continue receiving traditional services in the ADA Waiver.
- Grievances: The Grievance Procedures outlined in Appendix D of the Department of Elder Affairs' Programs and Services Handbook, July, 2008

should be followed for any grievance issues regarding termination of HCE service.

- Termination of dually enrolled clients from HCE must be completed before January 1 2009. Consumers who remain dually enrolled at that time will not receive an HCE subsidy check after December 31, 2008.
- The DOEA will be sending a letter with a CDC+ brochure to those consumers who are currently dually enrolled in MW and HCE. The letter will explain the prohibition of dual enrollment. A copy of the letter and brochure will be forwarded by WCFAAA to our local Medicaid Waiver Case Management agencies for disbursement to its case managers.
- The Medicaid Waiver case managers should begin to contact dually enrolled consumers to ensure the consumers understand and select their options.

The DOEA's CDC+ staff will be available to explain the program and coordinate the enrollment process into this program. In order for a client to begin the CDC+ Program on January 1, 2009 the enrollment process must be completed no later than November 30, 2008.

Should you have any questions, please contact your Medicaid Waiver Specialist. Thank you for your continued efforts and cooperation as we begin the HCE enrollment termination process for those clients dually enrolled in Medicaid Waiver.

Attachment: Current List of Active MW/HCE Dually Enrolled Consumers by Lead Agency